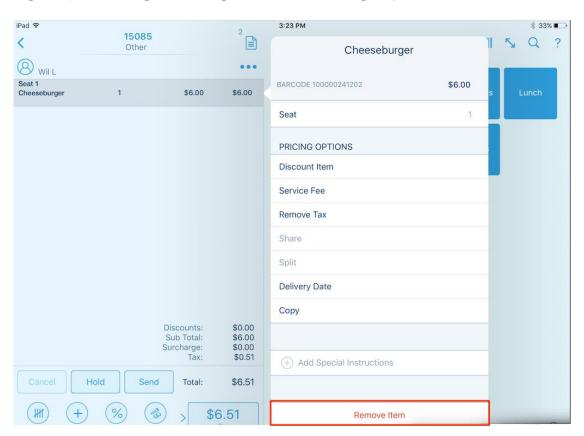


Performing a Void



IF YOU'D LIKE TO REMOVE AN ITEM FROM AN UNPAID ORDER, BUT THE ITEM HAS ALREADY BEEN SAVED TO THE ORDER (BY HOLDING THE ORDER), YOU WILL NEED TO PROCESS A VOID. TO DO SO:

- 1. OPEN THE ORDER.
- 2. From the left side, double tap the name of the item. Then, tap Remove Item from the overlay window.

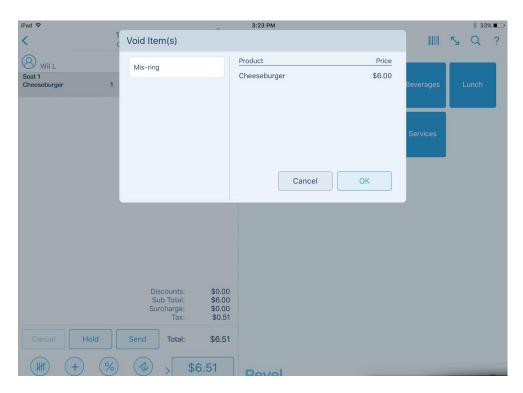


3. In the Void Item(s) window, enter the reason for the void and then tap OK.

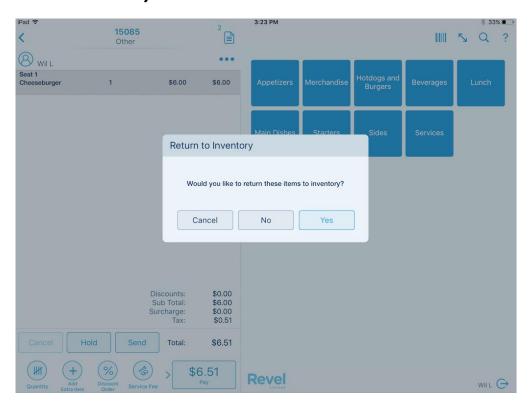


Performing a Void





4. CHOOSE WHETHER OR NOT TO RETURN THE ITEM TO INVENTORY. IF THE ITEM CAN BE RESOLD, IT IS USUALLY RETURNED TO INVENTORY.



5. TO CLOSE OUT THE ORDER, TAP PAY, THEN DONE.