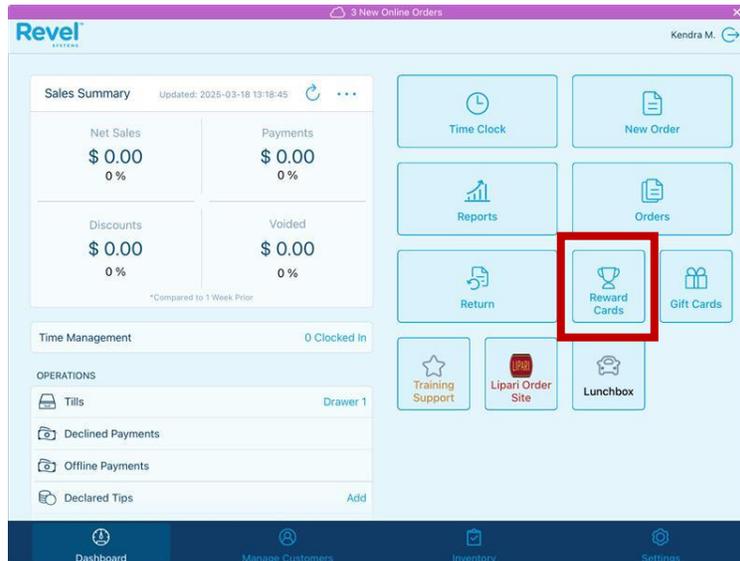
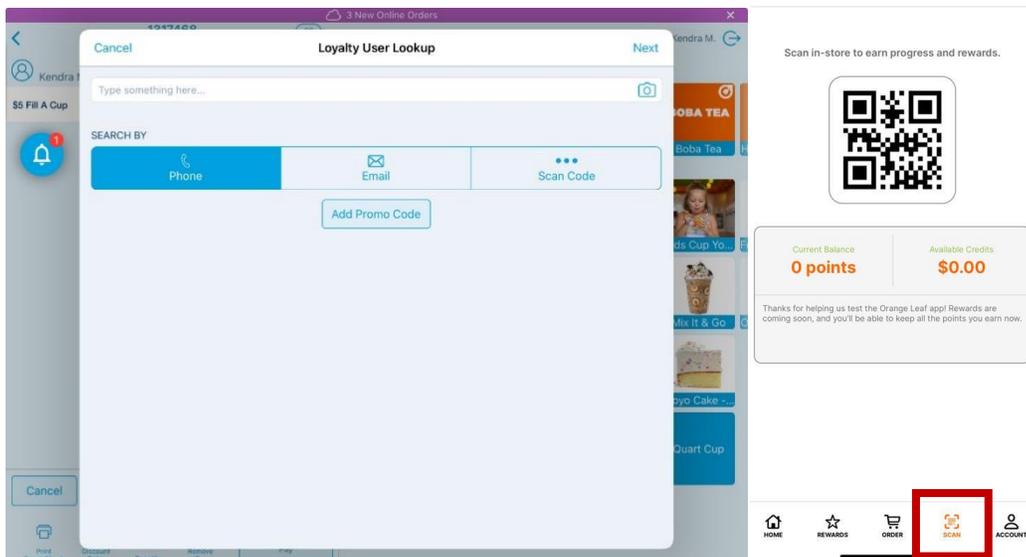


If a guest wants to see their loyalty account balance **BEFORE** placing an order.

1. On the POS Dashboard, press the “Rewards Cards” button:



2. Enter the guests phone number or email address, or scan the QR code on their phone.
 - a. If your POS station has a Customer Display, the guest can enter their information themselves.
 - b. To scan a guest’s QR code, they will need to open their app and choose “Scan” at the bottom of the app. You can then scan the QR code with the iPad’s camera.



3. Once you enter the method of look up, you will see the guest's account and it will show you all the details around their account, including all rewards that they might have on there account.
 - a. Note: Total Points will show the current points balance showing the progress until the next earned reward. This is not their lifetime points balance.

