

You can disable or enable specific service types without changing your store hours or overall availability.

To temporarily disable or enable a specific service type due to business needs, go to the “orders” tab of the Lunchbox portal:

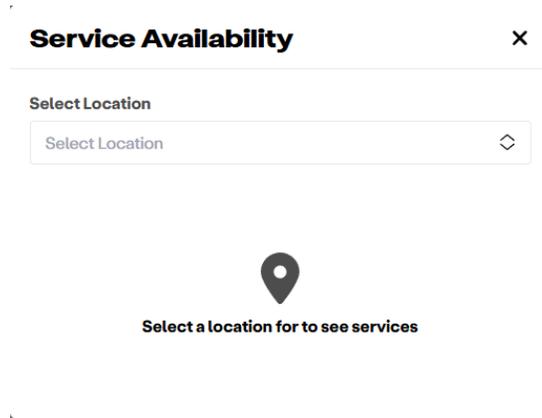
The screenshot shows the 'Orders' management interface. The left sidebar contains a navigation menu with 'Orders' highlighted. The main area displays a table of orders with columns for location, status, service type, date, and total. A 'Service Availability' button is visible in the top right corner of the main area.

Location	Status	Service Types	Date	Sort By	Reset Filters
LUNCHBOX PICK-UP #120067	28046 - Johnstown (518) 762-2727	Kory Krohn (518) 921-0514	Requested Order Time MAY 16, 2025 02:30 PM (2025-05-16T14:30:00-04:00)	Total \$47.98	
LUNCHBOX DELIVERY #118935	28057 - Commack (631) 499-7330	Antonio Montero (917) 370-7080	Requested Order Time MAY 13, 2025 02:00 PM (2025-05-13T14:00:00-04:00)	Total \$42.76	
LUNCHBOX PICK-UP #133551	28032 - Leominster (978) 537-9787	Sarah Khan (978) 847-8298	Requested Order Time MAY 12, 2025 01:00 PM (2025-05-12T13:00:00-04:00)	Total \$28.99	
LUNCHBOX PICK-UP #143853	28006 - North Dartmouth (508) 994-9657	Ellen Greenfield (508) 245-4454	Requested Order Time MAY 12, 2025 11:00 AM (2025-05-12T11:00:00-04:00)	Total \$0.00	

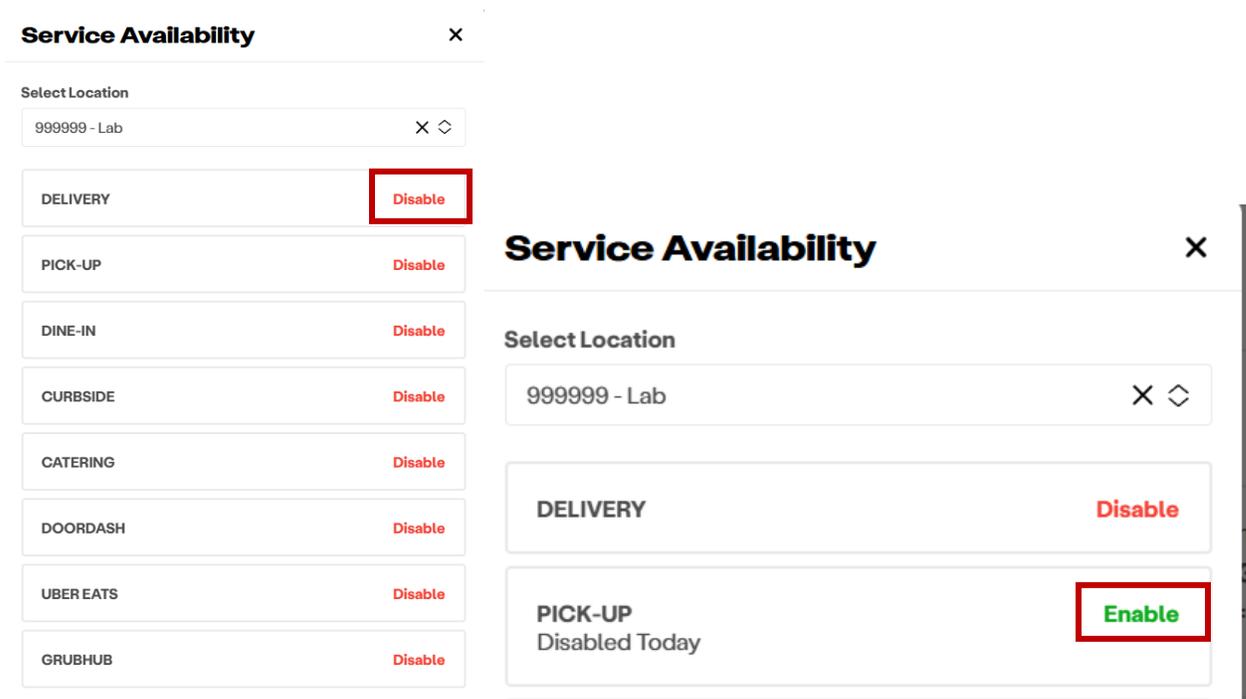
Once on orders, you will see the “Service Availability” button in the upper right corner:

This screenshot is identical to the previous one, but the 'Orders' menu item in the sidebar is not highlighted. The 'Service Availability' button in the top right corner of the main area is highlighted with a red box.

Click on the “Service Availability” button and choose which location you are enabling or disabling.



Once you click on the location you will see all the service types assigned to that location. Press “Disable” to disable the dining type, or “Enable” to enable it.



Note: Never disable the Dine-in service type. Turning off this service type will prevent your customers from earning loyalty points for in-store orders.



To override your store's business hours,
please follow [these directions](#).