



You can disable or enable specific service types without changing your store hours or overall availability.

To temporarily disable or enable a specific service type due to business needs, go to the "orders" tab of the Lunchbox portal:

Dashboard	Friendly's				Switch To Old Admin	🖲 Kendra Melamed 🗸
It Analytics ✓	Orders Learn Mor Manage Orders For Your S	₀ Ľ² tores				Service Availability
User Retention Service Type Mehus App	Location Status	Service Types Date May 11, 2025 - May 1	7, 2025 Sort By Newest Or	der to Otdest Order		× Reset Filters
Wee Vii App Third Party Third Party B6 Item Report Captured Credit Card Report	LUNCHBOX РІСК-UP #12067 Наб	28046 - Johnstown (518) 762-2727	Kory Krohn (518) 921-0514	Requested Order Time MAY 16, 2025 02:30 PM (2025-05-18TH-30:00-04:00)	Total \$47.98	I
Failed To POS Order Injection Coperate Locations	LUNCHBOX DELIVERY #118935 Held	28057 - Commack (631) 499-7330	Antonio Montera (917) 370-7080	Requested Order Time MAY 13, 2025 02:00 PM (3025-05-13TH-00:00-04:00)	Total \$42.76	I
Coming Soon) Z Unavailable Items Orders Orders Orders	LUNCHBOX PICK-UP #133551 Held	28032 - Leominster (978) 537-9787	Sarah Khan (978) 847-8298	Requested Order Time MAY 12, 2025 01:00 PM (2025-05-12112:00:90-04:90)	Total \$28.99	:
Corder Processing Converses Convers	LUNCHBOX PICK-UP #133853 Held	28006 - North Dartmouth (508) 994-9657	Ellen Greenfield (508) 245-4454	Requested Order Time MAY 12, 2025 11:00 AM (2025-05-02710:00:00-04:00)	Total \$0.00	I

Once on orders, you will see the "Service Availability" button in the upper right corner:

B Dashboard	Friendly's				Switch To Old Admin	p 🛛 Kendra Melamed 🗸
ll Analytics ✓	Orders Learn More C Manage Orders For Your Stor	5 res				Service Availability
型 User Retention Service Type Web vs App	Location Status	Service Types Date May 11, 2025 - May 17	, 2025 Sort By Newest Orc	er to Oldest Order		× Reset Filters
the Party vs 3rd Party Third Party B6 Item Report Captured Credit Captured Credit Captured Credit	LUNCHBOX PICK-UP #120067 Held	28046 - Johnstown (518) 762-2727	Kory Krohn (518) 921-0514	Requested Order Time MAY 16, 2025 02:30 PM (2025-05-16T14:30:00-04:00)	Total \$47.98	÷
Failed To POS Order Injection Rate Operate Locations	LUNCHBOX DELIVERY #118935 Head	28057 - Commack (631) 499-7330	Antonio Montera (917) 370-7080	Requested Order Time MAY 13, 2025 02:00 PM (2025-05-13TH:00:50-04:00)	Total \$42.76	I
Menus (Coming Soon) (E) Unavailable Items Business Hours Orders Order Search	UNCHBOX PICK-UP #133551 Hed	28032 - Leominster (978) 537-9787	Sarah Khan (978) 847-8298	Requested Order Time MAY 12, 2025 01:00 PM (2025-05-2713:00:00-04:00)	Total \$28.99	I
Corder Processing Coefficients Command Center	LUNCHBOX PICK-UP #143853 Heid	28006 - North Dartmouth (508) 994-9657	Ellen Greenfield (508) 245-4454	Requested Order Time MAY 12, 2025 11:00 AM (2025-05-1211:00:00-04:00)	Total \$0.00	I





Click on the "Service Availability" button and choose which location you are enabling or disabling.

Service Availability	×
Select Location	
Select Location	\diamond
Select a location for to see servic	es

Once you click on the location you will see all the service types assigned to that location. Press "Disable" to disable the dining type, or "Enable" to enable it.

Service Availability	×			
Select Location				
999999 - Lab	× ≎			
DELIVERY	Disable		,	
PICK-UP	Disable	Service Availability	×	
DINE-IN	Disable	Select Location		
CURBSIDE	Disable	999999 - Lab	× ≎	
CATERING	Disable			
DOORDASH	Disable	DELIVERY	Disable	
UBER EATS	Disable	PICK-UP	Enable	
GRUBHUB	Disable	Disabled Today	L	

Note: **Never disable the Dine-in service type**. Turning off this service type will prevent your customers from earning loyalty points for in-store orders.







To override your store's business hours, please follow <u>these directions</u>.